

FOR IMMEDIATE RELEASE**Director at ICOR Partners Published in *2008 Business Process Management and Workflow Handbook***

Cutting-edge thinking in Business Process and Workflow Management

Arlington, VA. (June 3, 2008) — Charles Joesten, Director at ICOR Partners, a strategy, transformation and business improvement consulting firm, publishes cutting-edge thinking on business process and workflow management.

The *2008 Business Process Management and Workflow Handbook*, a publication by Future Strategies, Inc. in coordination with the Workflow Management Coalition, features methods, concepts, case studies and standards in Business Process Management (BPM) and workflow. The book focuses on human-centric BPM and examines challenges in human-driven workflow and its integration across organizations. The case study that Mr. Joesten's authored, "Department of Defense Suspense Tracking", illuminates the challenges and provides innovative solutions to interconnect business processes, workflow and resources across complex Department of Defense organizations.

"Many organizations are facing challenges in integrating business processes across organizational boundaries", stated Wayne Simmons, ICOR's Chief Executive Officer. "Charles and his co-authors deserve a great deal of credit for their deep examination of these tough issues and the innovative, yet practical, solutions in this book."

The book (ISBN-13 978-0977752768) is available on the Future Strategies website (<http://store.futstrat.com>) and Amazon (www.amazon.com).

About ICOR Partners, LLC

ICOR Partners, LLC is a strategy, transformation, and business improvement consulting firm. ICOR's mission is to be the trusted advisor that helps public sector clients achieve sustainable success by solving their most important challenges. ICOR collaborates with executives and managers to help bridge the gap between strategy and execution by delivering fresh perspectives and new ideas through an integrated portfolio of management consulting services: Strategy & Transformation, Process Improvement, Program Management, IT Excellence, and Organizational Change. ICOR's clients include the Department of Homeland Security, Department of Education, U.S. Agency for International Development, Department of Health and Human Services, Department of Defense, U.S. Citizenship and Immigration Services, Department of Energy, National Nuclear Security Administration, and the U.S. House of Representatives. Founded in 2002, ICOR is a veteran-owned small business and is headquartered in Arlington, Virginia. For more information, visit www.icorpartners.com.

About the Workflow Management Coalition

The Workflow Management Coalition (WfMC) is a global organization of adopters, developers, consultants, analysts, as well as university and research groups engaged in BPM and workflow. The WfMC creates and contributes to process related standards,



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educates the market on related issues, and is the only standards organization that concentrates purely on process. A core value of the WfMC is "interoperability" One key factor in a positive user experience for consumers of workflow technologies is knowing when two or more products are likely to work with one another. More information about the WfMC are available on their website www.wfmc.org.

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